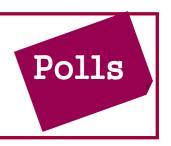


المركز الفلسطيني للبحوث السياسية والمسحية Palestinian Center for POLICY and SURVEY

Report No. 2



Survey Research Unit

February 2017

The Palestinian Center for Policy and Survey Research (PSR) is an independent nonprofit institution and think tank of policy analysis and academic research. PSR was founded with the goal of advancing scholarship and knowledge on immediate issues of concern to Palestinians in three areas: domestic politics and government, strategic analysis and foreign policy, and public opinion polls and survey research. The center engages in several activities. It conducts academic and policy analysis studies. It organizes socio-political surveys and public opinion polls on current Palestinian political and social attitudes. It sponsors study groups and task forces on issues of critical importance to the Palestinians. Finally, it organizes conferences, public lectures, and briefings on current public policy issues. PSR is dedicated to promoting objective and nonpartisan research and analysis and to encouraging a better understanding of Palestinian domestic and international environment in an atmosphere of free debate and exchange of ideas.

This poll is part of PSR's project on Palestinian Security Needs in B and C areas in the West Bank

This project has been conducted in cooperation with the Netherland Representative Office in Ramallah

The Konrad-Adenauer-Stiftung in Ramallah



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Who Needs Committee

Who Needs Security?

Palestinians residing in area "B," area "C," H-2 in Hebron, and isolated Jerusalem neighborhoods struggle to survive in an environment lacking security and rule of law and hold the Palestinian Authority responsible for their protection and demand Palestinian police presence in their areas

Findings of four special polls on security and rule of law in West Bank territories, particularly those outside area "A"

June-December 2016

The Palestinian Center for Policy and Survey Research (PSR) conducted four special polls during the period between June and December 2016. The polls focused on conditions of security and rule of law in the West Bank, particularly in areas classified as "B" and "C" and other similar areas. The first poll was conducted in June in all areas of the West Bank; the second in August in areas outside Palestinian areas classified as "A," specifically the following: B, C, H2 in Hebron, and isolated East Jerusalem neighborhoods. The third poll was conducted in December in all West Bank areas and the fourth was conducted also in December and included areas outside "A."

The polls are part of a larger study that seeks to compare security and rule of law conditions in area "A" with those in areas outside it. Additionally, the study seeks to identify security and rule of law needs in non-A areas. The period in question witnessed significant reduction in the level of popular Palestinian confrontations and stabbing attacks against Israelis. But the West Bank witnessed a number of internal security breakdowns resulting from security incidents taking place mostly in the northern part, in places like Yabad and Nablus, leading to death of several Palestinians and two security officers. The same period witnessed the launching of several security campaigns carried out by the Palestinian security forces in various West Bank areas including those in B and C areas.

For further details, contact PSR director, Dr. Khalil Shikaki, or Walid Ladadweh at tel. 02-296 4933 or email pcpsr.org.

Methodology:

The four polls mentioned above are part of a larger policy study that seeks to provide an assessment of security and rule of law needs in Palestinian areas located outside area "A." The study relies on public attitude polls, focus groups with residents of the various areas under examination, and case studies that place special focus on highlighted needs. Given the constraints imposed on PA security deployment and jurisdiction, the study seeks to provide policy recommendations to the PA and its security services on the best means to meet public needs for security in the areas under investigation.

All findings indicated in this report were obtained from the four separate West Bank polls mentioned above. The first and third polls included a representative sample of all West Bankers, including those residing in area A. The second and fourth polls was restricted to non-A areas. The first poll was conducted during the period between 2 and 4 June 2016 and the sample was 830 adults interviewed face to face in 83 randomly selected locations.

The second poll was conducted during the period between 4 and 20 August 2016 and sample size was 2107 adults interviewed face to face in 131 randomly selected locations in the following four areas: (1) Area B, where 1170 adults were interviewed in 59 locations; (2) Area C, where 697 adults were interviewed in 60 locations; (3) isolated East Jerusalem neighborhoods (excluded from the city by the separation wall), such as Kofr Aqab, Shufat refugee camp, Qalandia, and others, where 200 adults were interviewed in 19 locations; and (4) H2 area of Hebron, where 40 adults were interviewed in two locations. The sample of the second poll is representative of Palestinian citizens residing outside area A. The margin of error is 3%. The sample of the second poll was reweighted to insure proportional representation of the four areas in question.

The third poll was conducted during the period between 8 and 10 December 2016 and the sample size was 830 adults interviewed in 83 randomly selected locations. The fourth poll was conducted during the period between 24 November and 7 December 2016 among a random sample of 1490 adults interviewed in 134 location in the same four areas covered by the second poll. These are: (1) Area B, where 590 adults were interviewed in 59 locations, (2) Area C, where 600 adults were interviewed in 60 locations, (3) isolated East Jerusalem neighborhoods where 200 adults were interviewed in 10 locations, and (4) H2 area where 100 adults were interviewed in five locations. This sample is a representative one for Palestinians residing in "A" and non-A areas. As the case of the second poll, the sample of the fourth poll was reweighted to insure proportional representation of the four areas in question.

Main Findings:

The following review draws from data from the four polls. But its main focus is on the two December polls. Findings are divided based on five topics:

- (1) A comparative assessment of security and rule of law conditions in area A and those areas outside it.
- (2) An assessment of security threats and those related to rule of law confronting Palestinians residing in B, C, and other areas.
- (3) Public perception of the role and performance of the Palestinian police and courts in providing protection and enforcing rule of law.
- (4) Public perception of the Palestinian judiciary and justice system in non-A areas.
- (5) Public attitudes regarding ways and means of assuring security and law enforcement in those areas lacking effective Palestinian police presence.

Findings clearly indicate that West Bank residents of non-A areas feel less safe and secure than those residing in area A. Moreover, due to the lack of trust among the residents of non-A areas in the ability of the Palestinian police serve them quickly, they are less likely to turn to the police and more likely to resort to their families than area A residents. Similarly, residents of non-A areas are less likely than residents of area A to trust the ability of the Palestinian judiciary and system of justice to resolve disputes.

Residents of non-A areas complain of various threats that include car theft, drug trafficking, violations of building codes, lack of investment, armed attacks by other Palestinians, and settlers' violence. Domestic violence against women and denial of women rights are frequently reported by residents. Many indicate that they are afraid to walk out of their homes at night. Indeed, they also report that some of their neighbors have been forced to move out of their areas to more secure areas of the West Bank. Residents of H2 area of Hebron emerge as the most insecure followed by residents of the isolated East Jerusalem neighborhoods. They are also likely to report greater suffering from crimes, such as theft, murder, drugs, and assault, than residents of area B and area C. Other threats reported by residents of non-A areas include delays at Israeli checkpoints, military closures, land confiscation, demolishing of homes, and eviction from homes.

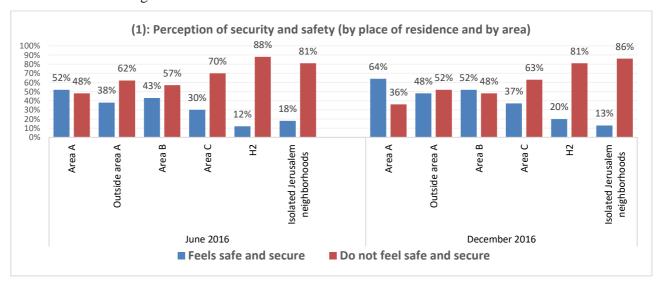
Residents of non-A areas have a great deal of confidence in the Palestinian police and consider it responsible for their protection. They demand the opening of police stations and/or the deployment of daily police patrols in their areas of residence. In places that witnessed recent opening of new Palestinian police stations, residents report significant improvement in security and safety conditions. Residents of area B are most likely to be satisfied with the performance of the Palestinian police while residents of H2 are the least likely to be satisfied. But residents report difficulties in communicating with the Palestinian police and complain of various problems that include, for example, a slow response, a weak follow up, and a lack of privacy when complaining to the police. Many report that women are unable to reach and submit complaints to the police and are less likely to receive protection.

Residents of non-A areas are likely to trust traditional mechanisms of justice than the formal system of justice. They are much more likely to resort to "reform committees" than to courts; mostly because they overwhelmingly believe that the Palestinian courts are very slow in resolving disputes. They also tend to believe that because they live outside area A, they do not receive equal treatment from the justice system.

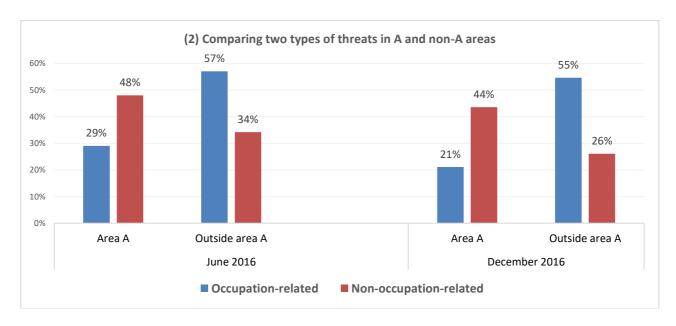
The overwhelming majority of respondents in non-A areas believe that the deployment of Palestinian police in their neighborhood is sufficient to resolve their problems and insure their security. In the absence of such deployment, they are likely to support alternative mechanisms such as the establishment of local civil guard units that coordinate with and report to the Palestinian police. Some support the establishment of local security units that report to the local councils. In other to strengthen the role and performance of the Palestinian police, residents support extending police jurisdiction so that it can treat East Jerusalem residents the same way it treats all other Palestinians in the West Bank. They also support continued coordination with the Israeli authorities in order to allow the Palestinian police access to roads and areas throughout the non-A areas of the West Bank.

(1) Comparing area A with non-A areas:

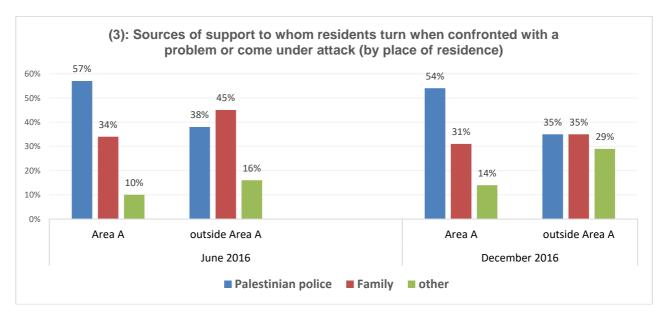
Perception of security: Perception of personal and family safety and security among residents of area A stood at 52% in June 2016 increasing to 64% in December. On the other hand, among residents of areas outside A, it stood at 38% in June and 48% in December, see figure 1 below. As the figure shows, residents of the isolated Jerusalem neighborhoods and H2 feels least secured followed by residents of area C and area B. The figure also shows that security conditions between August and December have improved in all areas except the isolated Jerusalem neighborhoods.



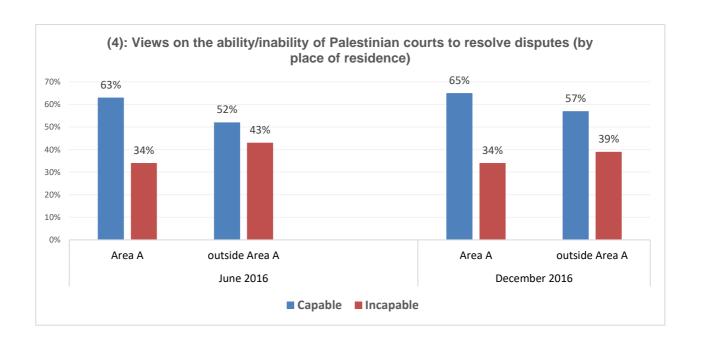
Type of threats inside and outside area A: As we found in June, the December findings, as seen in figure 2, show two types of threats: those arising from the Israeli occupation and those from local conditions: 53% of the residents of non-A areas, compared to only 21% of area A residents, complain essentially from occupation-related threats (such as settlers violence, checkpoints, incursions, home demolition, and others). By contrast, Area A residents' complaints focus on local threats, such as theft, security chaos, and infrastructural problems, mentioned by 35% compared to 23% among non-A residents. Furthermore, it is worth mentioning that while 35% of residents of area A indicate that they do not have any threats, the equivalent percentage among the residents of non-A area is 19% only. These findings confirm those obtained six months before, in June 2016.



Reliance on the Palestinian police: In June 2016, 57% of the residents of area A, compared to 38% among non-A residents, indicated that they rely on and go to the Palestinian police and other security services when facing a problem or attack. December findings show a similar pattern (54% to 35%). Figure (3) below shows that the largest percentage of those residing outside area A rely on and go the family and notables (or traditional leaders). Residents of area A seem to rely on the Palestine more than the others due to the prevailing view among them that the police will most likely respond quickly as the findings show that 62% among them believe in that compared to only 47% among the non-A area residents.

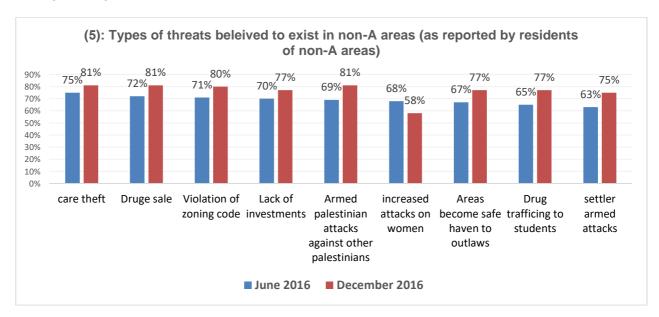


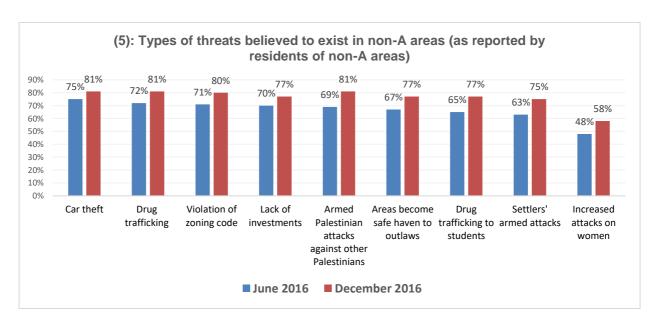
Courts and rule of law: We asked the public in all Palestinian territories about three issues related to the courts and the justice system: the ability of the courts to resolve disputes, the courts' speed in resolving disputes, and the implementation of court decisions. The December findings indicate that 65% of area A residents, compared to 57% on non-A residents, believe that if a dispute arises with other Palestinians, Palestinian courts would be able to resolve that dispute. Our June findings were similar, see figure 4. Nonetheless, residents in all areas of the West Bank believe that the Palestinian courts are likely to be slow in issuing decisions: 86% in area A and 78% in all other areas. If courts issue decisions, 69% of residents in area A and 57% of residents of non-A areas believe that they are likely to be implemented. These findings too are similar to those obtained earlier in June.



(2) Nature of threats prevailing in non-A areas:

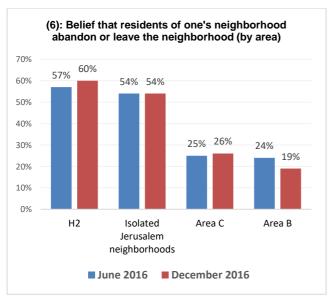
Categories of threats: Large majorities of the residents of non-A areas believe that their areas suffer from numerous problems and threats. Three came on top of those threats in December, with each mentioned by 81% of the residents: car theft, drug trafficking, and armed assault by Palestinians against other Palestinians. Violation of building and zoning codes was mentioned by 80%, lack of investments and developmental projects by 77%, use of area as safe haven for outlaws by 77%, drug trafficking for school kids by 77%, armed settlers attacks by 75%, and attacks on women by family members by 58%. (For a comparison with the August findings, see figure 5 below).

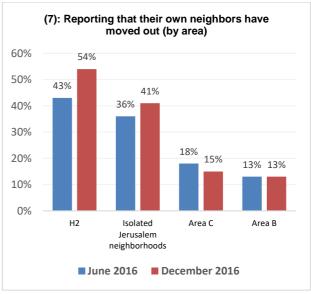




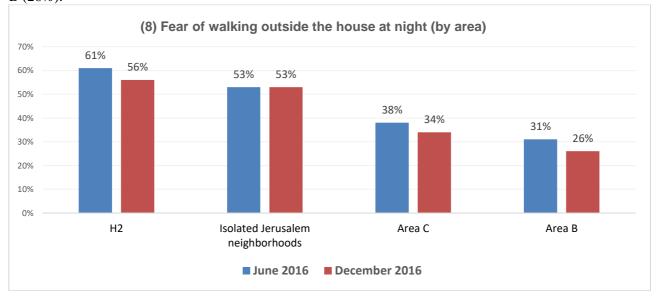
Severity of threats: December findings show that the largest percentage of non-A areas (21%) has identified drug trafficking as most sever. When asked about the trend in drug abuse by the youth, 39% (compared to 31% in August) indicated that it has been on the rise. This has been particularly true in areas such as the isolated Jerusalem neighborhoods (mentioned by 71% of the residents) and H2 (mentioned by 60%) compared to 27% in C areas and 35% in B areas. By contrast, only 7% indicated that attacks by armed settlers was the severest; 9% said it was the violation of building and zoning codes; 8% said it was car theft; 4% said it was armed attacks by Palestinians against other Palestinians, 14% said it was the lack of investment; and 2% said the severest threat was the use of their areas as a safe haven for outlaws.

Other domestic threats: Respondents also identified other domestic challenges that affect the provision of basic services. For example, 34% indicated that some residents in their neighborhoods steal electricity and 30% indicated that some residents steal water. Attacks on women have been identified as a major threat: 13% have indicated that women in their area of residence come under attack; 19% indicated that women are unable to receive protection if attacked by family members; 25% believe that women are unable to reach and submit complaints to the Palestinian police; and 35% indicated that women are unable to receive their fair share of inheritance. Findings also indicate that 25% of the residents of non-A areas believe that residents in their own neighborhoods are abandoning or leaving these areas due to the absence of security or due to the existence of Israeli army checkpoints and imposition of closures. As indicated in figure 6, this threat is particularly evident in H2 in Hebron (60%) and in the isolated Jerusalem areas (54%) followed by C and B areas (26% and 19% respectively). When asked if their own neighbors have left their area of residence due to the Israeli occupation threats and restrictions, 17% confirmed that this has indeed been happening as people move to more secure places. As figure 7 shows, the December findings indicate that the movement out of these areas is highest in H2 in Hebron (54%) followed by isolated Jerusalem neighborhoods (41%), then area C (15%) and area B (13%).

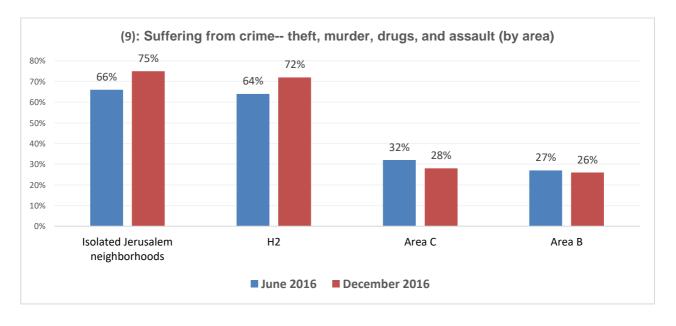




When asked if they can go out of their homes at night, 31% said they cannot and 20% said they can do so only if accompanied by other members of the family; 49% said they can go out of their home without a companion (see figure 8). As the figure below shows, the percentage of those who cannot go out of their own home at night is highest in H2 (56%) followed by the isolated Jerusalem neighborhoods (53%), area C (34%) and area B (26%).

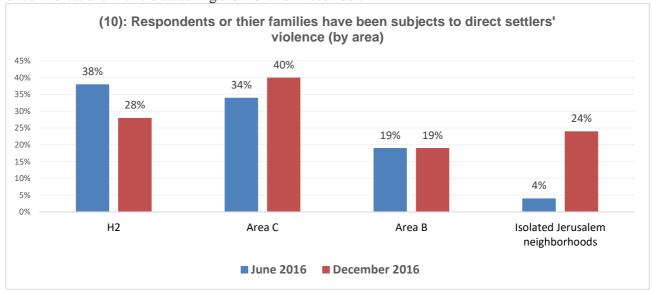


Personal worry and suffering: We asked respondents to tell us how much suffering these threats cause them in their daily life. As we found in our August poll, the December Findings indicate that the extent of suffering is related to the sources of the threat in question. Internal Palestinian threats cause less suffering than those caused by Israeli sources. With regard to the internal ones, 43% indicated in December that illegal construction causes them great or some suffering while 52% indicated that it causes them no or little suffering. The same applies to violation of building and zoning codes with 41% indicating great or some suffering. Crime comes next, standing at 33%, followed by massive disregard to traffic regulations (30%), and use of their area of residence as a safe haven for outlaws (24%). These findings are similar to those we obtained in August. Suffering is greater in the isolated Jerusalem neighborhoods (66%) and H2 (75%) than in area B (26%) and area C (28%). Figure (9) below indicates an increase in suffering from crime in the isolated Jerusalem areas and in H2.

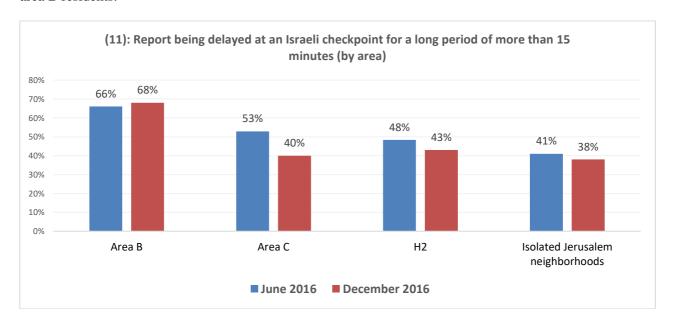


Israeli threats: Threats from the Israeli side are more painful and widespread: 53% indicate great or some suffering due to delays at checkpoints while 45% indicate little or no suffering. Similarly, 34% indicate suffering due to the building of the wall or separation barrier; 23% point to setters' violence as the source for their suffering. In fact, 16% indicate that settlers have already attacked their neighborhoods during the past two

years with residents of H2 complaining the most (38%) followed by area C residents (20%) compared to residents of area B and isolated Jerusalem neighborhoods (16% and 3% respectively). When asked if they or a member of their family have been subject to settlers' violence, 25% said yes. As figure (10) shows, this is particularly true in area C, followed by H2, the isolated Jerusalem areas, and area B (40%, 28%, 24%, and 19% respectively). As figure 10 below indicates, there has been an increase in December, compared to August, in the percentage of those who were subject to direct settlers' attacks in the isolated Jerusalem neighborhoods and area C; by contrast, there has been a decline in such attacks in H2, which might be explained by the lower level of confrontations in this area during the month of December.

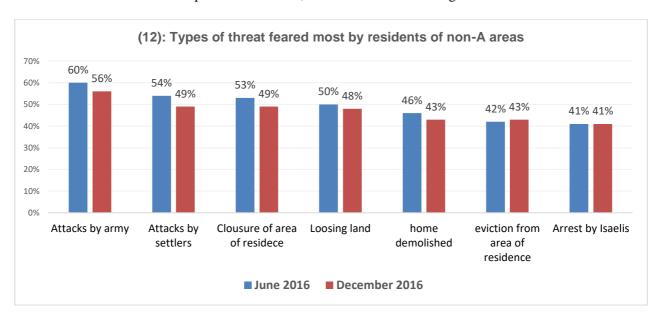


Suffering due to movement restrictions imposed by the Israeli army varies: 42% suffer from delays at checkpoints for long periods of time (extending for more than 15 minutes) every time they try to access these checkpoints, every day, or several time a week or a month. This does not include suffering inflicted just one time. More than a quarter (26%) indicates that they have suffered from closure or siege imposed on their place of residence; 21% have been prevented from accessing a checkpoint; 14% were insulted by Israeli soldiers when stopped at checkpoints; and 7% were prevented from travel or from exiting their place of resident. Here too we see significant differences based on area of residence: as figure (11) shows, while 68% of the resident of isolated Jerusalem neighborhoods indicate that they have been delayed for long periods at Israeli checkpoints, the percentage drops to 43% among area C residents, 40% among H2 residents, and 38% among area B residents.

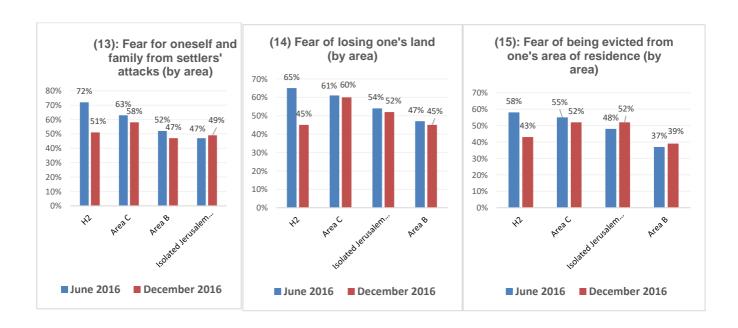


We asked respondent to tell us what specific Israeli or settlers' threats cause them to worry. As indicated in figure (12), the highest percentage (56%) indicated in December that they are greatly or fairly worried in their daily life from attacks by the Israeli army; 49% from settler's attacks, 49% from closure or movement

restrictions, 48% from the threat to lose their land, 43% from the threat to demolish their home, 43% from the threat to be forced out of their place of residence, 41% from threat of being arrested.



As figure (13) shows, threat from settlers' violence is particularly evident in area C (58%), followed by H2 area in Hebron, standing at 51%, isolated Jerusalem neighborhoods (49%), and area B (47%). Figure (14) shows that fear of losing one's land is highest in area C (60%), followed by isolated Jerusalem neighborhoods (52%), H2 (45%), and area B (45%). Figure (15) shows that fear of eviction is highest in area C and isolated Jerusalem area (52% each), followed by H2 (43%), and area B (39%). The clear decline among H2 residents regarding all three threats is probably due to the decline in the level of popular confrontations in that area during December, as indicated above.

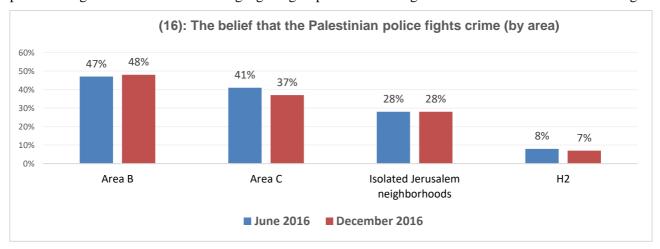


(3) Role of the Palestinian police and security services:

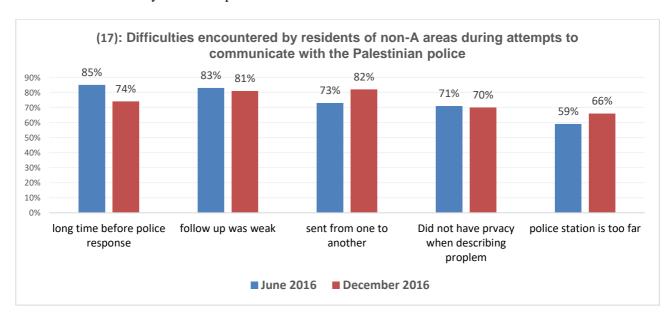
Does the police provide protection? We asked respondents about the extent to which the Palestinian police is currently providing protection against the various threats prevalent in their areas of residence. Findings show that the Palestinian police is perceived as effective in meeting internal threats but not those originating from Israeli sources. For example, 65% think the police provides protection against Palestinians attacks on private homes and property of other Palestinians. As would be expected, this is clearly evident in area B (74%). Yet, findings show that 60% of the residents of area C think the same. The percentage drops to 29% among residents of H2 in Hebron, and 18% among residents of isolated East Jerusalem neighborhoods. Findings also

show that 63% believe that the police provides protection against domestic violence, particularly against women; 56% think it provides protection against armed Palestinian attacks, and 52% think it provides protection against drug trafficking. These findings reflect a moderate improvement, in December compared to August, in public perception of the provision of security. But confidence in the ability of the Palestinian police to provide protection drops dramatically to 11% when the threat comes from Israeli settlers and to 10% when the threat is from Israeli army incursions. Belief that the police provides protection against settlers stands at 13% among residents of area B, 10% in area C, 5% in isolated Jerusalem neighborhoods, and 2% in H2 in Hebron. These percentages remained relatively unchanged between August and December.

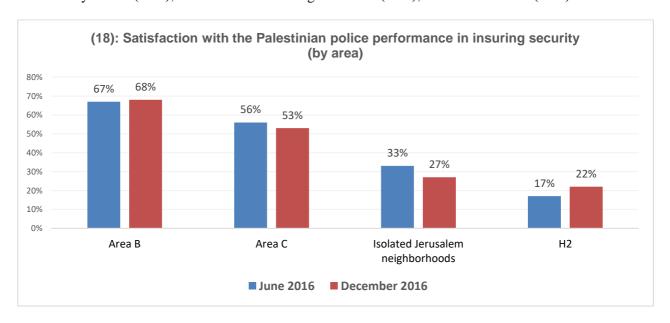
Does the police fight crime? We asked residents how often the Palestinian police carries out its responsibility in few specific areas. 42% said the police always or most of the time fights crime (such as theft and drug trafficking) and 50% said it does not fights crime or does so only from time to time. As figure (16) shows, 48% of the residents of area B think the police fights crime in their area always or most of the time. The percentage drops to 37% among residents of area C, 28% among residents of isolated Jerusalem neighborhoods, and only 7% among H2 residents. Moreover, 49% said the police implements court decisions and 38% said it provides protection against attacks from armed gangs or groups. These findings are similar to those obtained in August.



Experience with the police: The December findings show a similar pattern to that we found in August: 21% of the residents of non-A areas indicate that they have had an experience with the Palestinian police and most of those (73%) indicate that they personally have communicated with officers in Palestinian police stations. But 33% (compared to 27% in August) of those who did have an experience with the police indicate that they have confronted difficulties during that process: As figure (17) shows, 74% (of the 33%) indicate that a long period of time passed before the police responded to their calls; 81% indicate that police follow-up was weak or non-existent; 82% indicate that they have been transferred from one officer to another; 70% indicate that they did not have privacy while providing details of the problem or threat to the police; and 66% say the police station was too far away from their place of residence.



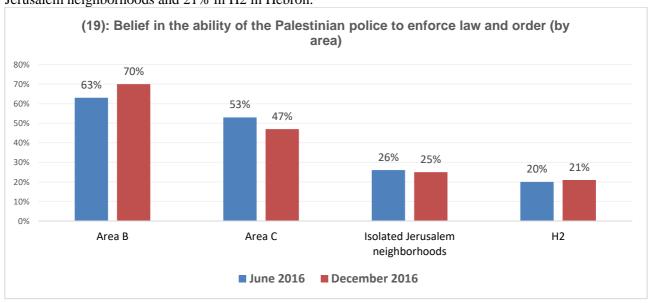
Satisfaction with police performance: As we found in August, 60% of the residents indicated in December that they are satisfied with the performance of the Palestinian police in delivering security to them and their families while 36% say they were dissatisfied. As figure (18) shows, satisfaction is highest in area B (68%) followed by area C (53%), isolated Jerusalem neighborhoods (27%), and H2 in Hebron (22%).



The largest percentage (46%) indicate that the performance of the Palestinian police in their area of residence has not changed compared to the situation a year ago. But 35% indicate that the performance has improved and 15% indicate that it has become worse. Perhaps for this reason, findings show that the percentage of those who think that the number of incidents of theft and violation of the law in their area of residence have decreased is the same as the percentage of those who think the number of incidents have increased: 31% compared to 31% (compared to 35% to 31% in August).

Satisfaction with the performance of the Palestinian police is highest (70%) for its role in finding and apprehending thieves, drug traffickers, and other criminals and for respecting the privacy of homes (71%). It declines to 47% regarding police presence in the streets of their place of residence in order to deter criminals and to investigate complaints. It should be pointed out that only 38% (compared to 53% in August) of the respondents have reported seeing Palestinian police officers in uniform during the previous two months before the interview.

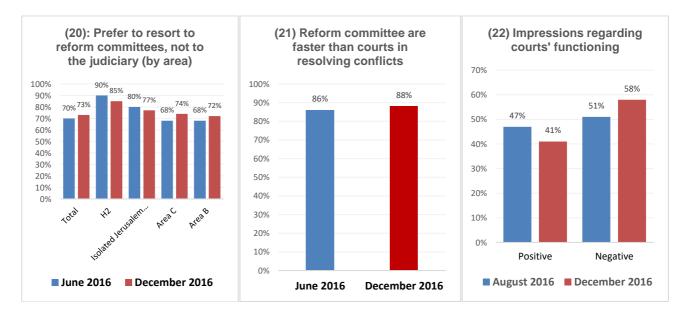
Confidence in the police: Moreover, large majorities indicate that they have a full or a fair amount of confidence in various aspects of Palestinian police work. For example, 75% think it is professional; a similar percentage (74%) thinks it is qualified to do its work; 75% think it implements court decisions; 65% think it responds to complaints within a reasonable time; and 61% think it has the capacity to enforce law and order in their place of residence. But confidence varies from one area to the other. For example, as shown in figure (19) below, confidence stands at 70% in area B, but it declines to 47% in area C and to 25% in the isolated Jerusalem neighborhoods and 21% in H2 in Hebron.



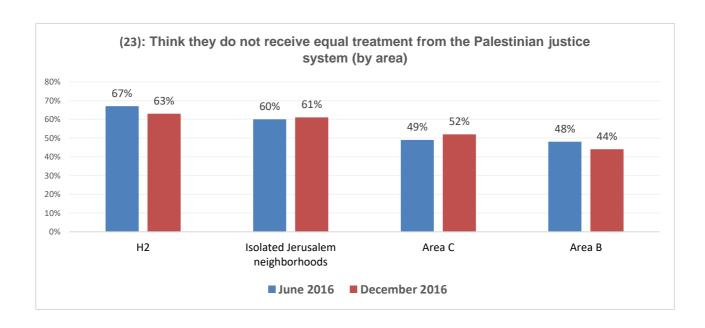
But, confidence in the Palestinian police drops also when it comes to treating citizens equally, standing at 51% (compared to 44% in August), and declines considerably, to 20% (19% in August), when it comes to confidence in protecting residents against settlers' violence. It should also be pointed out that only 15% of the respondents believe that the Palestinian police always serve citizens equally regardless of their political or party affiliation while 21% think it does that most of the time. Moreover, only 22% believe the police always abide by the law during its work; 27% think it does that most of the time.

(4) Judiciary and System of Justice:

Reliance on the justice system: Respondents from non-A areas were also asked where they would go to resolve disputes with other Palestinians: to the Palestinian judiciary or to reform committees? A decisive majority of 73% (70% in August) indicate that it would go to reform committees while only 20% indicate that they would turn to the judiciary. As shown in figure (20) turning to the reform committees is highest in H2 in Hebron (85%) followed by the isolated Jerusalem neighborhoods (77%), area B (74%), and area C (72%). As seen in figure (21), other responses indicate the reasons for respondents' preference for reform committees: 88% believe that such committees are faster than courts in settling disputes. Despite the preference for reform committees, 19% of respondents say that they have gone to the Palestinian courts during the past five years. Among those who have gone to the courts, 41% (compared to 47% in August) report a positive impression while 58% (compared to 51% in August) report a negative impression (see figure 22).



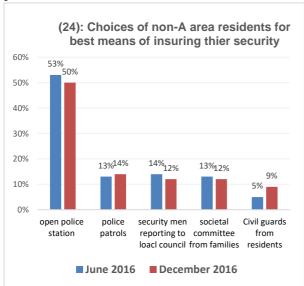
Court effectiveness: Findings show that 71% of the public believe that when courts do make decisions, they are implemented. The problem, in the eyes of 84% of the respondents, is that courts are slow in making decisions. There might be an additional reason for the reluctance of the residents of non-A areas to go to courts: 47% of those residents believe that the justice system in the West Bank does not treat citizens equally regardless of their place of residence; only 40% believe the system is equally fair to residents of all areas, in A, B, or C. These findings are similar to those obtained in August. As figure (23) shows, the belief that the justice system does not treat all areas equally is highest in H2 in Hebron (63%) followed by the isolated Jerusalem neighborhoods (61%), area C (52%, and area B (44%).

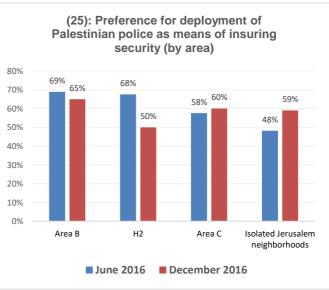


(5) Meeting Security Needs in non-A Areas of the West Bank:

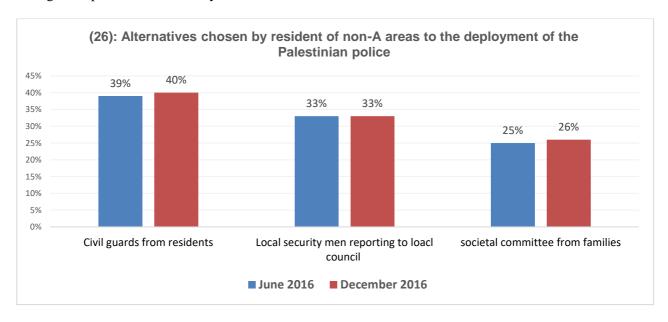
Demand for police stations: The overwhelming majority of respondents in non-A areas of the West Bank believes that their needs for security and the enforcement of law and order can under normal conditions be achieved by the presence of Palestinian police stations and daily police patrols in their places of residence. Indeed, 76% would like to see a Palestinian police station in their place of resident and 81% would like to see daily police patrols in their neighborhoods. If police presence can be assured, 81% think that condition would be better. By contrast, only 15% agree that the presence of the Israeli police in their place of residence would make conditions better.

We asked respondents about the best means of enforcing law and order in their place of residence given the current political conditions. Less than two thirds (63%) think the best means of fighting crime and assuring security is through the presence of the Palestinian police, either by opening police stations (as 50% indicated) or by deploying daily police patrols (as indicated by 14%). By contrast, 12% think the solution to security and law enforcement needs is in establishing local police units under the control of the local councils while 12% prefer the establishment of a local committee made up of representatives of the families in the area and entrusted with the task of enforcing the law; 9% prefer to see the establishment of local civil guard units that coordinates directly with and report to the Palestinian police (see figure 24 below). As figure (25) shows, majorities in all areas, including the isolated Jerusalem neighborhoods, prefer the presence of the Palestinian police force.





When Palestinian police presence is not an option, respondents, as shown in figure (26), opt first to the civil guard option (one that coordinates with the Palestinian police), selected by 40%%, followed by a local council security force (33%) and finally a societal committee led by local families (26%). It is worth noting that the civil guard option was selected by 66% of the residents of H2 in Hebron.



Findings clearly show that the demand for the Palestinian police presence stems from the belief that such presence would insure improvement in security conditions. The poll asked respondents whether a police station has recently (during the past two years) been opened in their place of residence or in the neighboring areas and then asked those who said yes whether conditions of security and law enforcement have improved, worsened or stayed the same after that. Only 17% indicate that a police station has been opened recently in their place of residence. Among those, 69% (60% in August) report improvement while only 5% indicate that conditions have worsened since then. Among those who said no police station has been opened recently in their place of residence or neighboring areas (81%), a large majority of 64% demand the opening of such stations in their area of residence. This demand for a Palestinian police presence is seen essential not only to combat crime and enforce the law, but also to provide protection against settlers' attacks. When respondents are asked about the best means to fight settlers' violence, 54% indicate that the deployment of the Palestinian police in the areas targeted by settlers would be the most effective means while 36% think that the formation of local unarmed defense guard units would be the best means.

To improve the performance of the Palestinian police, the overwhelming majority of the respondents demand the enhancement of its authority by giving it full jurisdiction over Palestinian residents of East Jerusalem (carrying blue ID cards) when committing crimes in areas under the jurisdiction of the Palestinian police. Findings show that this demand is made from all non-A areas residents including those in the isolated East Jerusalem neighborhoods (79%) as shown below in figure (27). Moreover, more than three quarters (78% in December compared to 74% in August) of the residents of non-A areas agree that it is essential to maintain the current coordination between the Palestinian police and the Israeli authorities thus allowing Palestinian police cars to have access to their places of residence; only 19% indicate opposition.

